

The  
Rubens  
AT THE PALACE



## ALL THE REASONS TO LOVE THE RUBENS AT THE PALACE



Exceeding expectations at every turn, this historic and fully-renovated hotel has a team who take genuine pride in delivering impeccable service. Overlooking The Royal Mews of Buckingham Palace, and the Queens Gallery, within walking distance of Green Park and Victoria Station, enjoy live music in the New York Bar, a Royal Afternoon Tea in the Palace Lounge, delicious cuisine in the elegant English Grill and authentic flavours in The Curry Room.

## MEET MALCOM - 'THE TOP GENERAL MANAGER'



Led by General Manager Malcolm Hendry, with 20 years of service and recently voted 'Top General Manager Worldwide', The Rubens is a family of passionate people, with a warm, inclusive ethos that embraces everything we do. We are proud to be a part of the family-owned and run Red Carnation Hotel Collection and of our hotel's exceptional heritage. We strive to create the most enriching and rewarding experiences for our guests - which is why they choose to stay with us again and again.



# FEEL OUR PROUD ROYAL HERITAGE



In the 18th century, the site that the hotel now stands on was part of Buckingham Palace's grounds, filled with rows of shops and apartments for the Palace staff. We strive to celebrate these historic roots throughout the hotel and bring them to life with warm and traditional British hospitality. As a fun, theatrical nod to our past, for example, guests in the Leopard Bar are greeted each evening by our resident Scottish piper.

## EAT LIKE ROYALTY OPPOSITE THE ROYAL MEWS



Our extraordinary location, facing Buckingham Palace, is simply unparalleled. Guests can sit back and enjoy G&T macarons from our delicious “Royal Afternoon Tea” with views of The Royal Mews, the entrance used by the Royal family. Or they can step out into the heart of newly renovated Victoria, for a short walk to London’s most famous sights, including Big Ben, Trafalgar Square and the Changing of the Guard, or to stroll around two elegant Royal Parks.

## TASTE THE BEST CURRY IN LONDON



From mouth-watering Indian flavours served at the AA Rosette-awarded Curry Room, to the refined British menu offered alongside our founder Beatrice Tollman's comforting signature dishes in the elegant English Grill, Executive Chef Ben Kelliher creates gloriously varied dining options, steeped in heritage.

## WE HAVE A HUGE RANGE OF AUTHENTIC EXPERIENCES



We pride ourselves on our local relationships, and carefully design memorable experiences for guests. From sourcing rare theatre tickets, to organising walking tours with Blue Badge experts our knowledgeable concierge team ensures every stay is as seamless and personalised as possible. Our in-house experiences are just as special, including sushi classes, a fun gin experience, or our rare Ceylon Golden Tips afternoon tea - known as the most expensive tea in London.

## TASTE CURED SALMON FROM H. FORMAN & SON



Forman have been producing London Cure Smoked Salmon for over a century. Their smoked salmon was recognised as a delicacy worthy of PGI certification - a protected food name status similar to Champagne, Parma ham, Melton Mowbray pork pies and Wensleydale cheese. Enjoy an exclusive experience including a smoke house tour and carving master class or simply order from our Menu.



## GET SPOILT AT THE ENGLISH GRILL

Exciting and supremely comfortable, our design is a vibrant fusion of traditional and contemporary, showcasing British heritage at its best. From the striking pillar-box red of The New York Bar, to the rich grandeur of The English Grill and the elegant marble-floored lobby, to the 171 crystal chandeliers, extensive collection of oil paintings of the Royal family and the subtle uses of our signature leopard print, our design has a refined, regal and welcoming feel.

## EAT SUSHI IN OUR EXOTIC LEOPARD LOUNGE



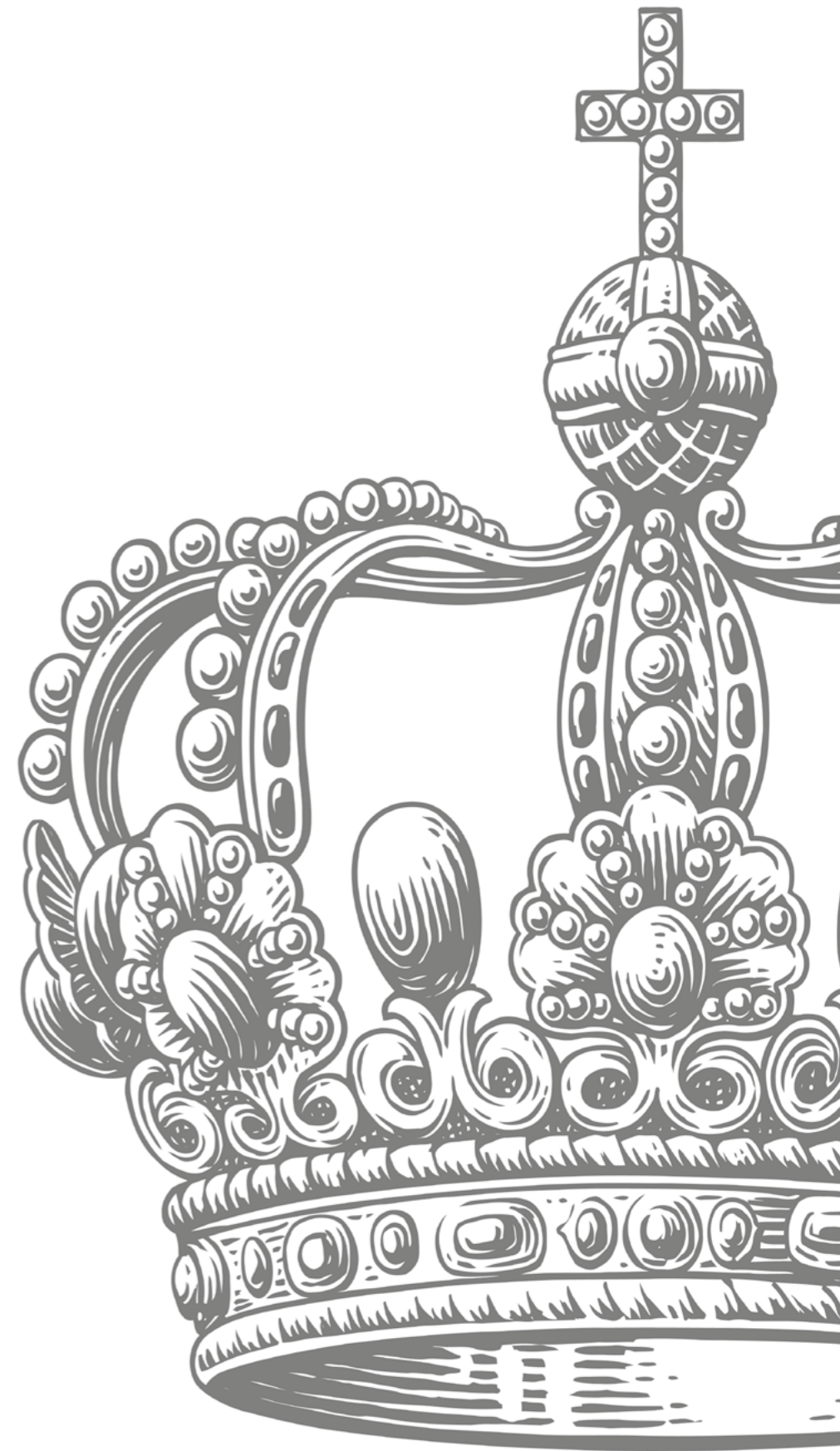
The vibrant Leopard Lounge is known for its sushi, live jazz and fine selection of whiskey and Champagne, while the intimate New York Bar offers 60 types of gin. Next door, the South African-themed bbar is just the spot for sipping a glass of wine from the extensive list, including from the Tollman family's own Bouchard Finlayson.

## LET THE KIDS BE A CHEF FOR THE DAY



At The Rubens, children and beloved four-legged friends are looked after like little kings and queens. Children can enjoy their very own check-in, and delight in the Little Prince and Princess afternoon tea experience – or try their hand at decorating cupcakes under the skillful supervision of our pastry chef. Pets are treated like royalty from our designated Pet Concierge, with special treats and walks in the Royal Parks.

## ENJOY SERVICE FIT FOR A QUEEN



Rich, warm and filled with majestic silks, brocade and velvet, the rooms in our Royal Wing offer guests an elegantly regal experience. Each suite has a distinct character, with a dignified palette of naval blue and gold, and featuring sumptuous details such as Murano glass chandeliers, original oil paintings and imposing canopies above beds.

## OUR ROYAL ROOMS AWAIT YOU



## CARING SERVICE FROM OUR FRIENDLY TEAM



The charming, red-uniformed doorman is the first sign that service at The Rubens is special. Every one of our team members is empowered to make a real difference, offering remarkably considerate service and discreet attention to detail. From freshly-cut flowers in the suites, to personalised gifts for special occasions, it is no surprise that guests often remember the names of our staff and ask after them when they return.

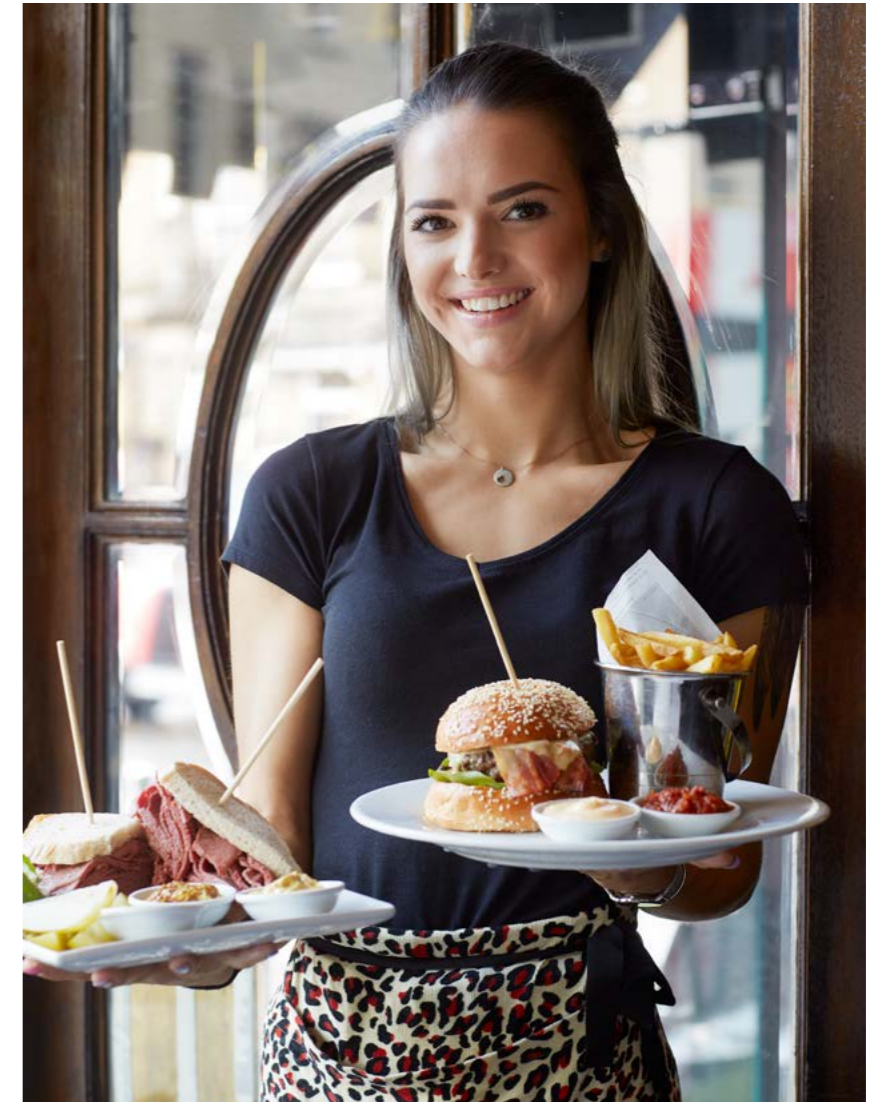


## CATCH LIVE MUSIC AT THE NEW YORK BAR



Renowned for its striking red décor, original artwork and friendly ambiance, The New York Bar at The Rubens Hotel blends traditional hospitality with innovative cocktails, gin tasting experiences and live music. The talented team, led by Silviu Stan, are passionate about creating a great lounge bar experience through impeccable service, generous hospitality and expert knowledge.

## POP AROUND THE CORNER FOR SOUTH AFRICAN CUISINE



Led by welcoming manager Ian Powrie, bbar is a relaxing yet vibrant restaurant just next door, with a Summer Terrace set beneath our vast and verdant green wall, washed by sunlight all day long in the warmer months. Renowned for generous portions and delicious and popular dishes, we are especially proud of our South African heritage. Try our South African Afternoon Tea, bobotie spring rolls, pastrami sandwich on rye, the finest gastro burgers, daily-changing fish of the day and fully plant-based vegan options - we offer the perfect indulgence any time and all day. Our expert mixologists can put their hands to just about anything!

## WE CARE ABOUT OUR LIVING WALL



Our legacy is always at the front of our minds, and we are deeply committed to protecting our environment while supporting local communities and causes. This includes our remarkable 350 square-metre Living Wall, made up of 10,000 herbaceous plants, and our efforts to phase out single-use plastics, reduce food waste with Winnow Solutions, as well as championing charities such as Starlight Children's Foundation.



## OUR PROPERTY AT A GLANCE

### ROOM & SUITES

- 136 deluxe guest rooms
  - 13 Royal rooms
  - 12 luxurious suites
- 2 beautifully fully-serviced apartments
  - Floris toiletries in all rooms

### GUEST SERVICES

- 24-hour room service
- 24-hour concierge service
- Family and pet-friendly services
- Complimentary access to H2 Gym in Cardinal Place

### LOCATION

- Centrally located in Victoria
- Overlooking the Royal Mews of Buckingham Palace
  - Within easy reach of Westminster Abbey, Downing Street and the Houses of Parliament

### GROUPS & EVENTS

- Nine private meeting rooms and event spaces for up to 160 people
  - Bespoke events tailored to your needs
    - Business services

### RESTAURANTS & BARS

- The English Grill - 2 AA rosette, traditional fine dining
- The New York Bar - elegant and regal with live music
  - The Palace Lounge - a Royal Afternoon Tea
  - The Leopard Bar - live jazz and over 100 rare whiskies and bourbons
  - The Curry Room - authentic Indian flavours
- bbar and Restaurant - South African-inspired casual dining

**CONDÉ NAST JOHANSENS AWARDS FOR EXCELLENCE - VOTED BEST FOR SERVICE IN THE UK & IRELAND - 2020**

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